

Process	S03 - Quality	Document	POL-0001
Activity	S03.02 - Quality Management	Version	1.0
Title	Quality Policy	Page	1 of 1

Quality Policy

Our ambition is to be the preferred partner for progress in the energy transition, driving growth in our three main sectors: gas, chemicals, and new energy. Through an adaptative and customer focused approach, we continuously develop, improve, and transition our assets in response and in partnership with our customers, providing best in class storage solutions to their needs.

To achieve this, we will:

1. Consider the context of our organization and determine the relevant stakeholder requirements to address risks and opportunities proactively.
2. Strive for an organization where customer centricity is key and customer satisfaction is guaranteed.
3. Encourage our stakeholders to provide feedback on our performance and their expectations in this matter.
4. Continuously improve our business processes to increase efficiency and become more productive.
5. Continuously monitor and adjust our business processes, supported by Key Performance Indicators - KPI's.
6. Analyze complaints and other non-conformances and take measures to avoid recurrence in the future.
7. Stimulate the development of our employees by training and educating them regarding our activities and by coaching them in their personal growth.
8. See to an open company culture and foster knowledge sharing.
9. Strive for full compliance with all applicable laws, rules and regulations, standards, Corporate Guidelines and our ethical norms and values.
10. Maintain a systematic, up-to-date, and well documented management system.

Management will ensure the establishment, implementation, and maintenance of this Policy with the expected active support and involvement of all employees as well as, where applicable, employee representatives and contractors.

“If we cannot do it safely or ethically, we don't do it at all”.


Rotterdam, May 2023


Bas Verkooijen

[Signed Electronically in
M-Files Global]

Bas Verkooijen
Advorio Chief Executive Officer

Signatures:

Controlled Quality Document Authorized for Release:	I authorize this controlled quality document, and its associated supporting documents if present, for release	
Name:	Mauricio Orias Lemaitre advario.com\mauricio.orias	Title:
	<i>Mauricio Orias Lemaitre</i>	2023-05-16 07:27:47 (UTC+00:00)
Electronically Signed in		Timestamp

Controlled Document Approved:	I hereby state that I have found no errors in the contents of this controlled quality document. The document is ready for release.	
Name:	Bas Verkooijen advario.com\bas.verkooijen	Title:
	<i>Bas Verkooijen</i>	2023-05-16 08:13:27 (UTC+00:00)
Electronically Signed in		Timestamp

0] } d[||vã&^i•q } AFEZU|væ^ãÅ B| DECHZO~&ç^A } A DEDEGH